

WORKING WITH NEXUS

Helping you solve problems and improve how work actually works.

You may know exactly what you need help with. Or you may simply know that something is not working, needs attention or could be better.

Nexus starts by understanding what is happening and what would actually help.

When you might contact Nexus

Something needs attention	There is a workplace issue, decision or risk you need help working through.
Something could work better	An existing process, system or way of working is not giving you the result you need.
You need to build or change something	You need to introduce, improve or redesign a process, program, tool or way of working.
You want an experienced second set of eyes	You may not have internal HR support, or you may want an independent view of what is working, what may need attention and where extra help could be useful.
You need extra help or experience	You may have an internal team but need additional support for a particular issue, project or period of work.

You do not need to have identified the problem before getting in touch.

Sometimes the first step is working out what deserves attention.

Support might be a focused piece of work, a larger project or something longer term.

What happens when you contact Nexus?

01 Start with a free 20-minute conversation

Tell Nexus about the issue, opportunity or work you want help with. This initial discussion helps establish what you need and whether Nexus can help.

You do not need a formal brief or a solution before getting in touch.

02 Work out what is needed

Nexus asks questions and, where needed, looks at relevant information to understand the situation and work out a sensible next step.

Some matters will be clear quickly. Others will need more information.

03 Agree the work and fee

Before any paid work begins, Nexus will explain the proposed work, what is included, expected timing and the fee or how it will be calculated.

You can then decide whether you want to proceed.

The work and fee should match what is needed. A straightforward matter should not become a larger project unnecessarily. Complex or sensitive matters may need a broader approach.

Not every enquiry needs to become a large consulting project.

04 Do the work

Nexus completes the agreed work and helps put it into practice where useful, with advice, tools, training, communication or handover to your team.